

## HBCS Yahoo email users:

Renweb is having issues sending emails and notifications to Yahoo Email addresses. This is something that will not be corrected in the near future.

If you think that you are not receiving emails and/or notifications from HBCS (such as Highland Highlights, Attendance & Behavior Notifications, etc...), you will need to "Whitelist" @[renweb.com](http://renweb.com) and @[factsmgmt.com](http://factsmgmt.com).

(Whitelisting is simply adding the sender's domain or email address to your contacts. Google "Whitelist" for more information) **OR** change your primary email service provider. (ex: Gmail, etc.) If you do change your email address, please remember to change it in Parentsweb.

If you DO have a Yahoo email address, please look into correcting this issue to be able to receive important information and announcements from HBCS.

Thank you.